

**Terms of use
for accessing service facilities
and the provision of related services**

1. Commitment of the terms of use

These terms of use are applied to any access authorised person in the same way. They are binding for the RailMaint GmbH and the access authorised persons.

2. Services rendered

(1) RailMaint GmbH renders maintenance services on railway vehicles at the following plants: workshop Delitzsch, workshop Duisburg-Ruhrort, workshop Kaiserslautern, workshop Leipzig-Engelsdorf, workshop Oberhausen. The addresses and maintenance services rendered at the individual plants are shown in the workshop descriptions in Annex 1 to these terms of use.

(2) Additional services as defined by Annex 1 No. 2 to the railway infrastructure usage regulation are not rendered at the plants.

3. Applications for access

(1) Access authorised persons can make an application for access to the service facilities and for the provision of maintenance services to RailMaint GmbH at any time. Section 6 paragraph 1 of the German General Railway Act applies accordingly. Applications shall be directed in written form, per fax or e-mail to:

RailMaint GmbH, Karl-Marx-Straße 39, D-04509 Delitzsch, Fax: +49 (0)34202 970 307, E-mail: info@railmaint.com

(2) Applications must contain the following minimum information:

- a) plant, in which the service is to be rendered,
- b) desired time of performance or performance date,
- c) vehicle type, type series and building type
- d) scope of services,
- e) operational and technical information, which are required for the service (maintenance plans and instructions in particular),
- f) condition of the vehicle to be maintained.

In case of contract conclusion the application becomes integral part of the contract.

(3) As far as possible, RailMaint GmbH has to accede to all applications for access to the plants and for the provision of services at these plants. RailMaint GmbH must not decide differently on these applications without factually justified reason.

4. Coordination and decision process

(1) Applications for access to the service facilities and for the provision of maintenance services (uses), which cannot be conducted in the enquired plant(s), due to lacking available capacity, will be rejected by RailMaint.

(2) If there is available capacity and there are applications on hand about simultaneous use, which cannot be reconciled with each other, RailMaint GmbH has to work towards a conjoint solution by negotiating with the access authorised persons. The duration of the negotiations shall not exceed 14 days.

Simultaneous applications are complete applications, which are made before RailMaint GmbH has made an offer to conclude an agreement according to section 14

paragraph 6 of the German General Railway Act to another applicant for the usages which cannot be reconciled.

(3) If no agreement has been reached,

- a) RailMaint GmbH can prioritize own applications, in case the consideration of other applications is not possible because of operational reasons of RailMaint GmbH or is unacceptable, otherwise,
- b) with a conflict between two usages, the use which realizes the highest consideration has to be prioritized and with a conflict between more than two usages, the uses have to be prioritized with which the highest total consideration is realized.

(4) If a decision on the basis of section 2 and 3 is not possible, RailMaint GmbH has to request from the access authorised persons an offer about a consideration, which is above the consideration, which would have to be paid on the basis of the list of consideration of RailMaint GmbH. RailMaint GmbH prioritizes the use for which the access authorised person is willing to pay the highest consideration. In this case consideration reductions are improper.

5. Offers by RailMaint GmbH

For offers by RailMaint GmbH to conclude an agreement according to section 14 paragraph 6 of the German General Railway Act or the rejection of applications applies section 11 paragraph 1 clause 1 to 4 railway infrastructure usage regulation accordingly.

6. Consideration

(1) The respectively valid list of considerations of RailMaint GmbH is published at the Internet presence of RailMaint GmbH.

(2) RailMaint charges fees for the parking of passenger and freight cars as well as for the warehousing of customer parts. Fees are detailed in RailMaint's general price list, published on the company's website.

(3) RailMaint GmbH makes the conclusion of a service contract on maintenance services on railway vehicles of access authorised persons according to section 14 paragraph No. 1 and 2 of the German General Railway Act dependent on the performance of a suitable safety, if doubts occur concerning the solvency of the access authorized person. Doubts concerning the solvency of the access authorized person occur, at

- default of payment lasting longer than one month resulting from a former service contract;
- the opening of a liquidation procedure against the access authorised person;
- applying for insolvency proceedings against the access authorised person, if the insolvency court has determined investigation according to section 5 InsO
- the opening of insolvency proceedings against the access authorised person or rejection due to lack of funds; or
- negative credit information of a credit agency.

The security has to be paid in the amount of the contractually agreed consideration for services rendered. Security can be rendered according to section 232 BGB or by bank guarantee (liable as a principal, on first demand and waiving the defense of preliminary injunction). The access authorised person can anticipate the security by advance payment of the contractually agreed consideration for services rendered.

RailMaint GmbH – A network that moves.

A short summary of the individual plants and their range of services

RailMaint GmbH
Plant Duisburg
 Wintgensstraße 91
 D-47058 Duisburg

Office hours and regular working hours of the workshop

Office hours: Mo. – Th. (except bank holidays) 07:00 – 16:00, Fr. 07:00 – 15:00

Workshop: Mo. – Th. (except bank holidays) 06:00 – 15:00, Fr. 06:00 – 13:45

Phone +49 (0) 203 30500-0

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Kathrin da Silva, Plant Manager, Mobile +49 (0) 173 9034342

Robert Lehmann (MD), Head of Sales +49 (0) 172 8400465

Freight car competence directly at Europe's highly frequented transport axis

Not only the central position of the plant in Duisburg at the Duisburg port, Europe's largest inland port, also its proximity to the Benelux countries and the seaport of Rotterdam offers logistic advantages to the customer.

At RailMaint GmbH's smallest site around 60 vehicle specialists are working professionally on all necessary repair and maintenance tasks for container cars – this is always done according to the valid technical rules and considering individual demands and cross-borderly. Just as much comprehensive competence holds the Mobile Service staff in Duisburg: With their own tool and gear wagons they are quickly at vehicles that have broken down to carry out maintenance and smaller repairs or help with emergency repairs at cases of average.

Infrastructure

- Track system: 5 km
- Total area: 11,000 m²
- [Track plan plant Duisburg](#)

Range of services amongst others:

- Maintenance and revision
- Wheel set refurbishment
- Repair, rebuilding and modernization
- Special services such as new paint finish or exterior cleaning

Certificates and licences

The Duisburg plant has the following quality certificates and licences:

- Quality management system according to DIN EN ISO 9001:2000
- NDT testing station for Railion Deutschland AG (L.RB-FZ-B41)
- Licence for machining private ÖBB (Austrian Federal Railways) freight cars (ÖBB)
- Licence for machining private NS freight cars (NS)
- Verification of suitability for welding on tanks according to 6.8.2.1.23 RID (former DIN 6700 and TRT 009)
- Verification of suitability for welding according to DIN EN 15085 line
- Verification of maintenance DIN 27201– part 6 and 7
- Quality control in welding technology DIN EN ISO 3834 part 2

RailMaint GmbH
Plant Delitzsch
 Karl-Marx-Straße 39
 D-04509 Delitzsch

Office hours and regular working hours of the workshop

Office hours: Mo. – Fr. (except bank holidays) 07:00 – 16:00

Workshop: Mo. – Fr. (except bank holidays) 06:00 – 15:00

Phone +49 (0) 34202 970-302

Fax +49 (0) 34202 970-303

Daniel Berkes, Plant Manager, Mobile +49 (0) 172 3 75 57 70

Thomas Winkler, Head of Business Area Passenger Cars, Mobile +49 (0) 160 90430732

Maintenance specialist for multi unit railcars and passenger cars

Situated directly on the railway track Leipzig – Berlin, the plant in Delitzsch, with its more than 100 years of history, emerged as a maintenance centre for revisions, modernization and new construction of rail-bound passenger cars. A workshop area of 46,000 m² with two production halls ensures the on-site handling of individual service requests. In order to sustainably support the business success of the commissioning vehicle owners, almost 300 employees always find the best solution for a safe, punctual and comfortable passenger traffic – in compliance with regulations and country-specific norms.

Infrastructure

- Track system: 16.5 km
- Total area: 270,000 m²
- [Track plan plant Delitzsch](#)
- Two production halls with three continuous working tracks with a length of 273 m each and two tracks for vehicle combinations up to 230 m
- Lifting jack for double-decker coaches, block trains, coupled wagons, as well as moveable side and roof platforms
- Blasting plant and colouring area for vehicles up to 30 m as well as for varnishing multi unit railcars, without having to separate them
- Individual workshops for joineries, cushion and flooring works and sheet metal working
- Ultrasonic, high voltage, electric as well as climate test plants
- Service station for repairs in Wustermark

Range of services amongst others:

- Revision of rolling stock, as well as of digital wireless train transmitting apparatuses (GSM-R) and inductive automatic train control systems, brake and drive assemblies, electric and electronic equipment
- Modernization as well as rebuilding and new construction
- Damage analysis, maintenance and (accident) repairs, documentation
- Wheel set as well as bogie refurbishment for all lines of maintenance
- Partial or complete colouring by paintwork or foil bonding
- Maintenance of passenger information systems, door and transition facilities
- Joineries, cushion and flooring works
- Cleaning, decalcification as well as refurbishment of WC systems
- Preventive graffiti protection
- Accompanying of (event) trips by trained service technicians
- Mobile Service

Certificates and licences

The Delitzsch plant has the following quality certifications and licences:

- IRIS (International Railway Industry Standard) certificate (Bureau Veritas certification Germany)
- Quality management system according to DIN EN ISO 9001: 2000 (Bureau Veritas certification Germany)
- Environmental management system according to DIN EN ISO 14001: 2005 (Bureau Veritas certification Germany)
- Technical appraisal by the Federal Railway Agency, Vehicle factory 013 (EBA)
- Approval for issuing conformity declarations (EBA)
- Verification of suitability for welding of rail cars and parts according to DIN EN 15085-2 (DB Systemtechnik)
- Shunting of rail cars and parts DIN 6701 (TC Kleben GmbH)
- Technical approval of wheel set maintenance (23-05-10A) (DB Systemtechnik)
- Workshop for non-destructive tests licence (NDT) (DB Systemtechnik)
- NDT testing station for Railion Deutschland AG (L.RB-FZ-B41)
- NDT testing station for AAE TSO Module 11
- Q1 supplier for Deutsche Bahn AG (TEF4)
- Technical appraisal DB Schenker Rail GmbH / VPI
- Approval as maintenance company for rail cars (Inspectie Verkeer)
- TSI für Radsätze BA 004 (Correl Rail Ltd.)
- Authorised to carry out non destructive tests on rail vehicles and components of the DB Schenker Rail Germany AG in the railway maintenance industry segments for the methods UT, MT, PT and VT
- Test lab for non destructive tests in the railway maintenance industry segment in the range of wheel set and vehicle maintenance for the methods UT, MT, PT and VT

RailMaint GmbH
Plant Kaiserslautern
 Pariser Straße 300
 D-67663 Kaiserslautern

Office hours and regular working hours of the workshop

Office hours: Mo. – Fr. (except bank holidays) 09:00 – 15:00

Workshop: Mo. – Fr. (except bank holidays) 06:30 – 15:00

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Dietmar Silzer, Plant Manager, Mobile +49 (0) 151 1204 9141

Robert Lehmann (MD), Head of Sales +49 (0) 172 8400465

The „Competence Centre Components“ in Palatinate

RailMaint GmbH concentrates its maintenance and refurbishment of components in its plant in Kaiserslautern. Since decades all tasks of a professional component service belong to the core competence of this location, so that its technically highly qualified employees have wide experiences in this segment. On the basis of modern production processes and test equipment, they work on vehicle components such as brake parts, damping elements, couplings or draw and buffer gears. Additionally the plant offers solutions for all typical tasks of freight car maintenance and repair such as damage repair, revision, reconstruction or modernization.

Infrastructure

- Track system: 10 km
- Total area: 27,000 m²
- [Track plan plant Kaiserslautern](#)
- Broadly dimensioned track harp as well as production tracks with lifting devices and flexible working platform
- Carbonization, washing and troughed belt blasting plant
- Bogie, hydraulic and sheet metal workshop

Range of services amongst others:

- Repair, testing and refurbishment of components such as buffers, draw hooks, draw and buffer gears, couplings, friction springs or hydraulic capsules
- The offer includes around 300 types of buffers, more than 70 draw hooks and more than 80 types of friction springs
- Manufacturing or custom-made production of components by request
- Wheel set refurbishment up to IS2
- Repair, revision, rebuilding and modernization of freight cars
- Special services in the field of corrosion protection, blasting, paintwork, sheet metal working, steel construction as well as comprehensive welding works

Certificates and licences

The plant in Kaiserslautern possesses the following quality certificates and approvals:

- Certification according to DIN EN ISO 9001:2008 (DQS)
- Technical appraisal and release (DB Schenker and VPI)
- Q1 supplier for Deutsche Bahn AG
- Welding of rolling stock and components according to DIN EN 15085-2
- Licence and approval as NDT testing station according to EN 473 (railway sector)
- ECM workshop licence

RailMaint GmbH
Plant Leipzig
 Werkstättenstraße 4
 D-04319 Leipzig

Office hours and regular working hours of the workshop

Office hours: Mo. – Fr. (except bank holidays) 07:00 – 16:00

Workshop: Mo. – Fr. (except bank holidays) 06:00 – 14:00

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Robert Lehmann (MD), Head of Sales +49 (0) 172 8400465

Freight car know-how for more mobility

In the more than 100 years of its existence, the plant in Leipzig with currently around 200 employees, gained a comprehensive professionalism for the qualified handling of all requirements of the maintenance of rail-bound freight cars. Counted to this is scheduled and unscheduled maintenance work as well as individual services such as tank car cleaning or corrosion protection. This location has distinguished competence in reconstruction and modernization of wagons: its engineering team finds sustainable solutions even for complex projects, which are carried out accurately and on-site. For repairs on demand along the tracks a Mobile Service team is available.

Infrastructure

- Track system: 10 km
- Total area: 25,000 m²
- [Track plan plant Leipzig](#)
- Blasting plant
- Paint shop
- Service station in Wolfsburg

Range of services amongst others:

- Maintenance and revision, repairs on demand
- Rebuilding of wagons and modernization
- Comprehensive welding works
- Interior and exterior cleaning of freight and tank cars for a multitude of mineral oil, chemical and compressed gas products
- Slackening and degassing of compressed gas tank cars
- Graffiti removal
- Partial or complete colouring, corrosion protection
- Mobile Service

Certificates and licences

The plant in Leipzig is approved by a number of wagon owners, e.g. DB Schenker Rail GmbH, the members of the VPI and AAE.

- Quality management system according to DIN EN ISO 9001:2008 (TÜV Management Service)
- Environmental management system according to DIN EN ISO 14001:2004 (TÜV Management Service)
- Licence for welding according to DIN EN 15085 – 2 and DIN EN ISO 3834 – 2
- Licence for welding according to EG 23/97 AD 2000 HP0
- Licence for welding Germanischer Lloyd – Container
- Main verification of sustainability DIN 18800 Class E (SLV Halle)

RailMaint GmbH
Plant Oberhausen/Bav.
 Sinninger Straße 11
 D-86697 Oberhausen/Bavaria

Office hours and regular working hours of the workshop

Office hours: Mo. – Th. (except bank holidays) 07:00 – 16:00, Fr. 07:00 – 13:00

Workshop: Mo. – Th. (except bank holidays) 07:00 – 16:00, Fr. 07:00 – 13:00

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All-round service for rail-bound freight vehicles

The plant in Oberhausen has, with its close geographical location to the railway hubs Augsburg, Munich, Regensburg and Nuremberg and to Southern Europe, optimal prerequisites for the on-site processing of orders. Besides differentiated services for maintaining and repair of freight cars, the site is known for cleaning and refurbishing tank cars. Its unique combination of offers consisting of cleaning and subsequent maintenance facilitates a faster availability of the vehicles.

Around 160 employees are working in the workshop, while several Mobile Service teams are doing quick repairs and repairs on demand along the tracks. This is done at strategically important terminals in Southern Germany as well as in the neighbouring countries.

Infrastructure

- Track system: 10 km, total area: 14,000 m², [track plan plant Oberhausen](#)
- Industrial cleaning plant for compressed gas tank cars, chemical tank cars and mineral oil rail tank cars
- Factory-owned biological sewage treatment plant
- Compressed gas tank degassing facility
- Service station in Ingolstadt

Range of services amongst others:

- Maintenance and revision; rebuilding and modernization
- Interior and exterior cleaning of freight and tank cars, especially of the mineral oil and chemical industry
- Disposal of remaining loaded material in compliance with legal requirements
- Generating interior reports
- Preparation of tank cars for chemical freight by bating, passivating or interior blasting
- Slackening and degassing of compressed gas tank cars, as well as inerting (nitrogen purging)
- Wheel set refurbishment
- Mobile Service

Certificates and licences

The plant in Oberhausen possesses the following quality certificates and approvals:

- Quality management according to DIN EN ISO 9001 (TÜV Austria)
- Environmental management system according to DIN EN ISO 14001 (TÜV Austria)
- Verification of suitability for welding of rail cars and chassis according to DIN EN 15085-2 (TÜV Süd)
- Verification of suitability for repair and retrofitting of containers and tanks on rail cars according to AD2000HPO, TRT009 and DIN EN ISO3834-2
- Technical appraisal and release of revisions and repairs by VPI and DB Schenker Rail GmbH
- Accreditation and approval as NDT inspection authority for Railion Deutschland AG in the industrial sector of railway maintenance
- ECM workshop licence